TEAM MEMBER USER GUIDE

TEAM
Tim Hortons® REWARDS

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Welcome to the Tim Hortons Rewards Program!

The Tim Hortons Rewards Program is designed to recognize your hard work and dedication by offering exciting rewards. Through the Tim Hortons Rewards website, you are able to redeem the value of your JUMP card for a gift card of your choosing.

About This Guide:

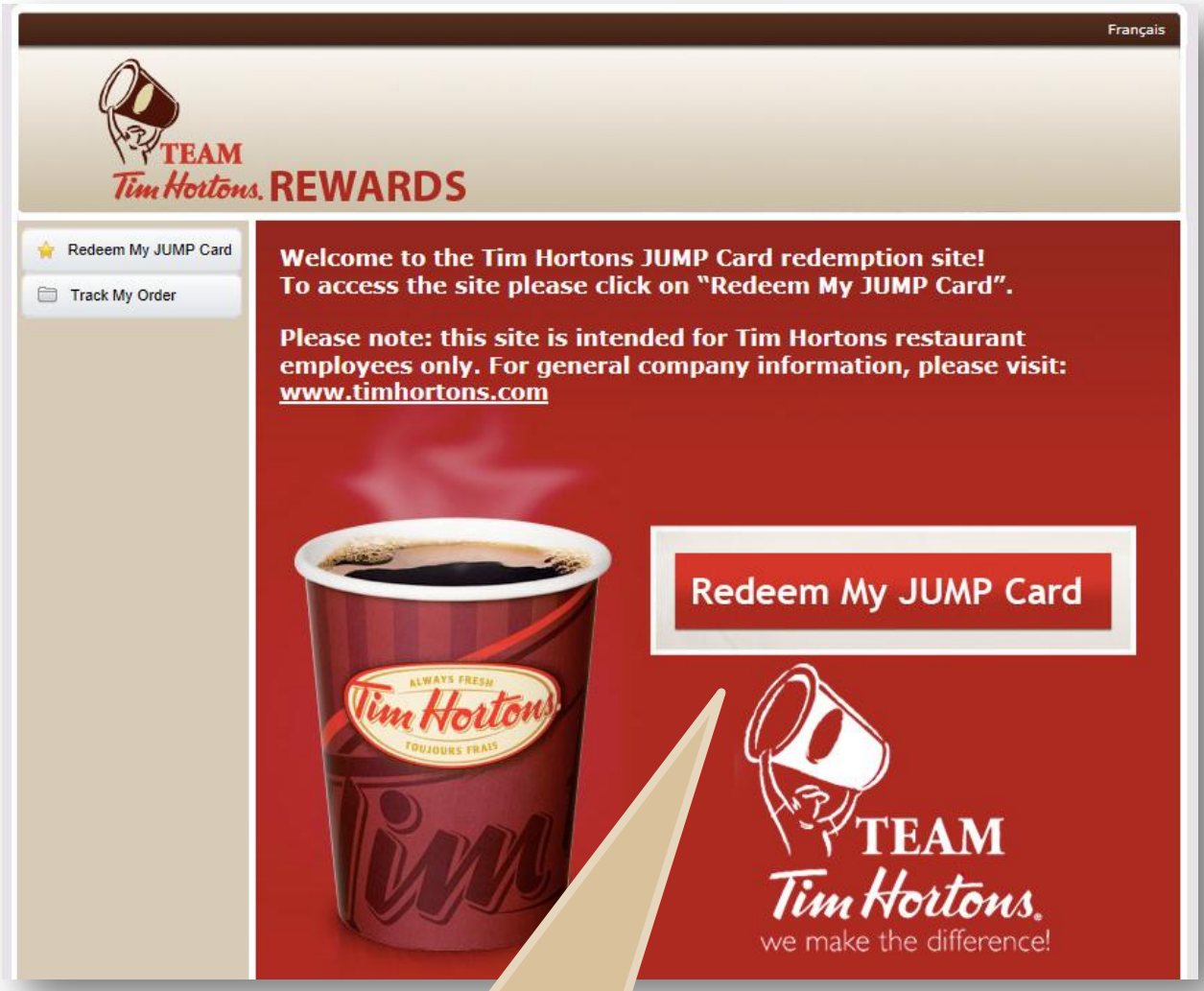
This guide will provide you with instructions in using the Tim Hortons Rewards website to order your gift cards as well as track your previous orders.

This guide is subject to change at any time, as is the Tim Hortons Rewards portal, to reflect cosmetic, development, or feature changes.

The Home Page

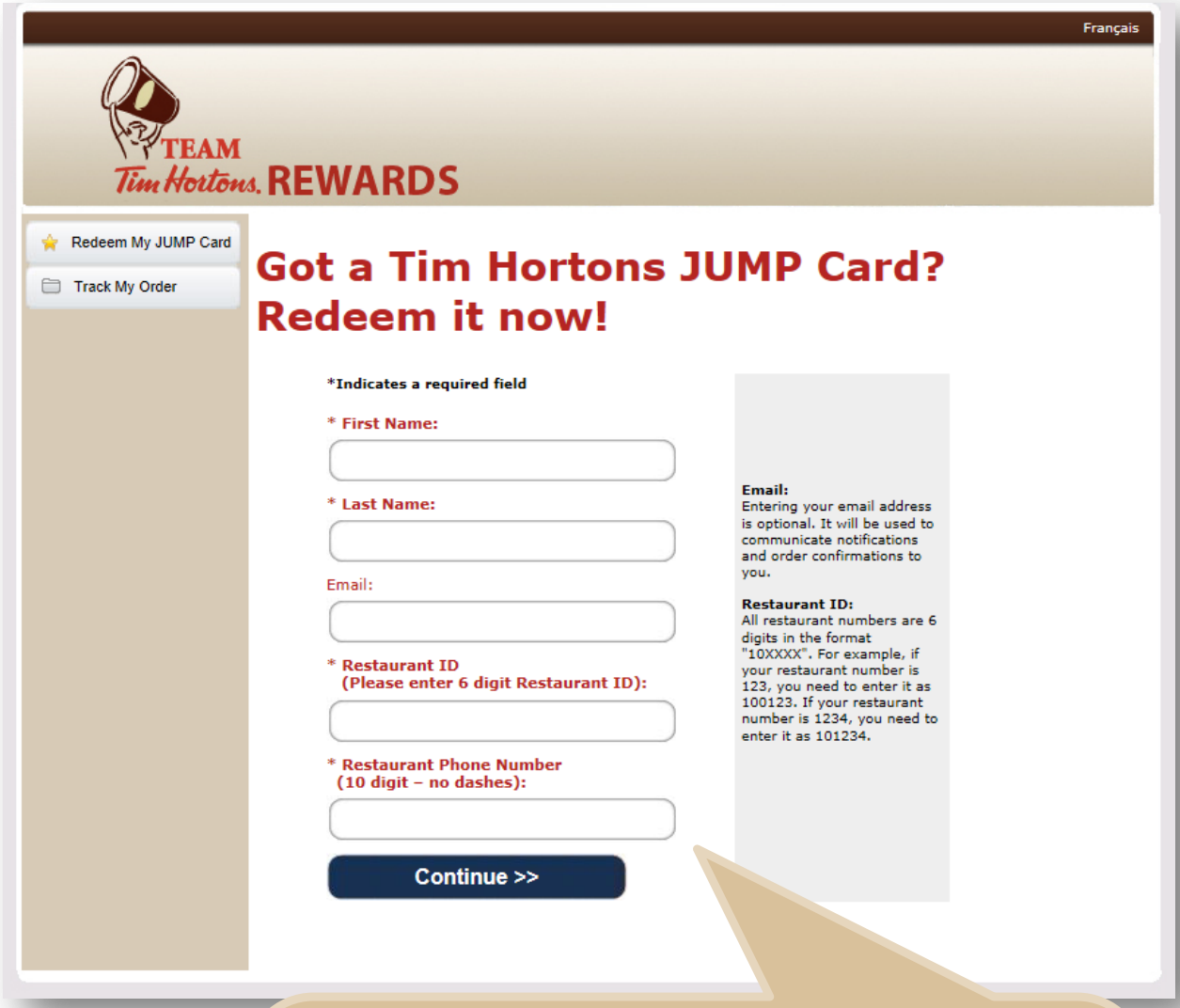
Visit:
http://timhortonsrewards.ca/
and select **"Restaurant Team Member"** if you are a team member working at a Tim Hortons restaurant location.

Redeeming a JUMP Card


Français
TEAM
Tim Hortons REWARDS
Redeem My JUMP Card
Track My Order
Welcome to the Tim Hortons JUMP Card redemption site!
To access the site please click on "Redeem My JUMP Card".
Please note: this site is intended for Tim Hortons restaurant employees only. For general company information, please visit:
www.timhortons.com
Redeem My JUMP Card
TEAM
Tim Hortons
we make the difference!

To begin redeeming a JUMP Card you've received, start by clicking on the **"Redeem My JUMP Card"** button shown here.

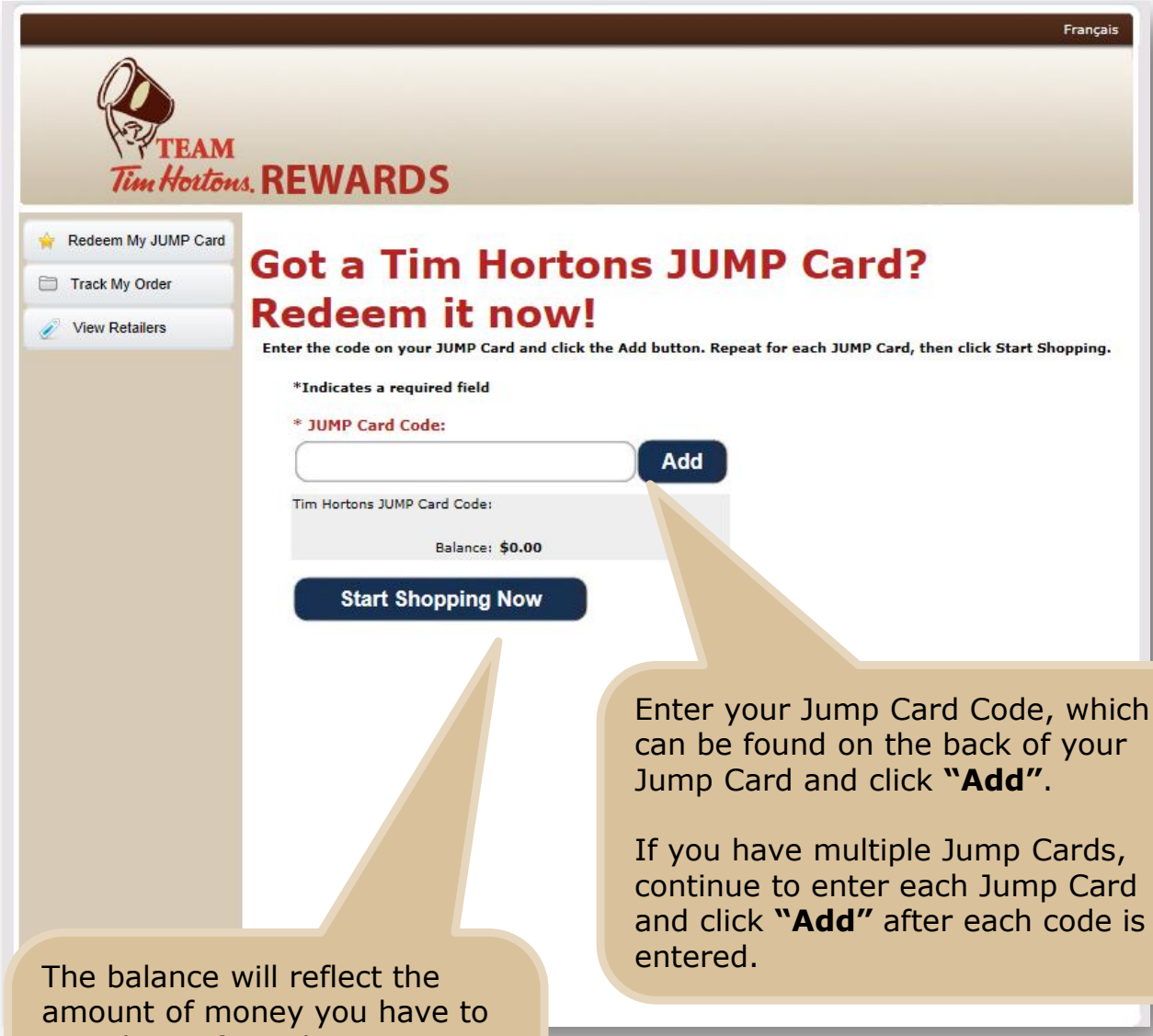
Redeeming a JUMP Card


Français
TEAM
Tim Hortons REWARDS
Redeem My JUMP Card
Track My Order
Got a Tim Hortons JUMP Card?
Redeem it now!
*Indicates a required field
* First Name:
* Last Name:
Email:
* Restaurant ID
(Please enter 6 digit Restaurant ID):
* Restaurant Phone Number
(10 digit – no dashes):
Continue >>
Email:
Entering your email address is optional. It will be used to communicate notifications and order confirmations to you.
Restaurant ID:
All restaurant numbers are 6 digits in the format "10XXXX". For example, if your restaurant number is 123, you need to enter it as 100123. If your restaurant number is 1234, you need to enter it as 101234.

You must enter your First Name and Last Name, your full 6-digit restaurant number and the restaurant telephone number.

Your email address can be entered, but is not mandatory. **NOTE:** Your order confirmation will be sent to the email address you enter.

Redeeming a JUMP Card


Français
TEAM
Tim Hortons REWARDS
Redeem My JUMP Card
Track My Order
View Retailers
Got a Tim Hortons JUMP Card?
Redeem it now!
Enter the code on your JUMP Card and click the Add button. Repeat for each JUMP Card, then click Start Shopping.
*Indicates a required field
* JUMP Card Code:
Add
Tim Hortons JUMP Card Code:
Balance: $0.00
Start Shopping Now

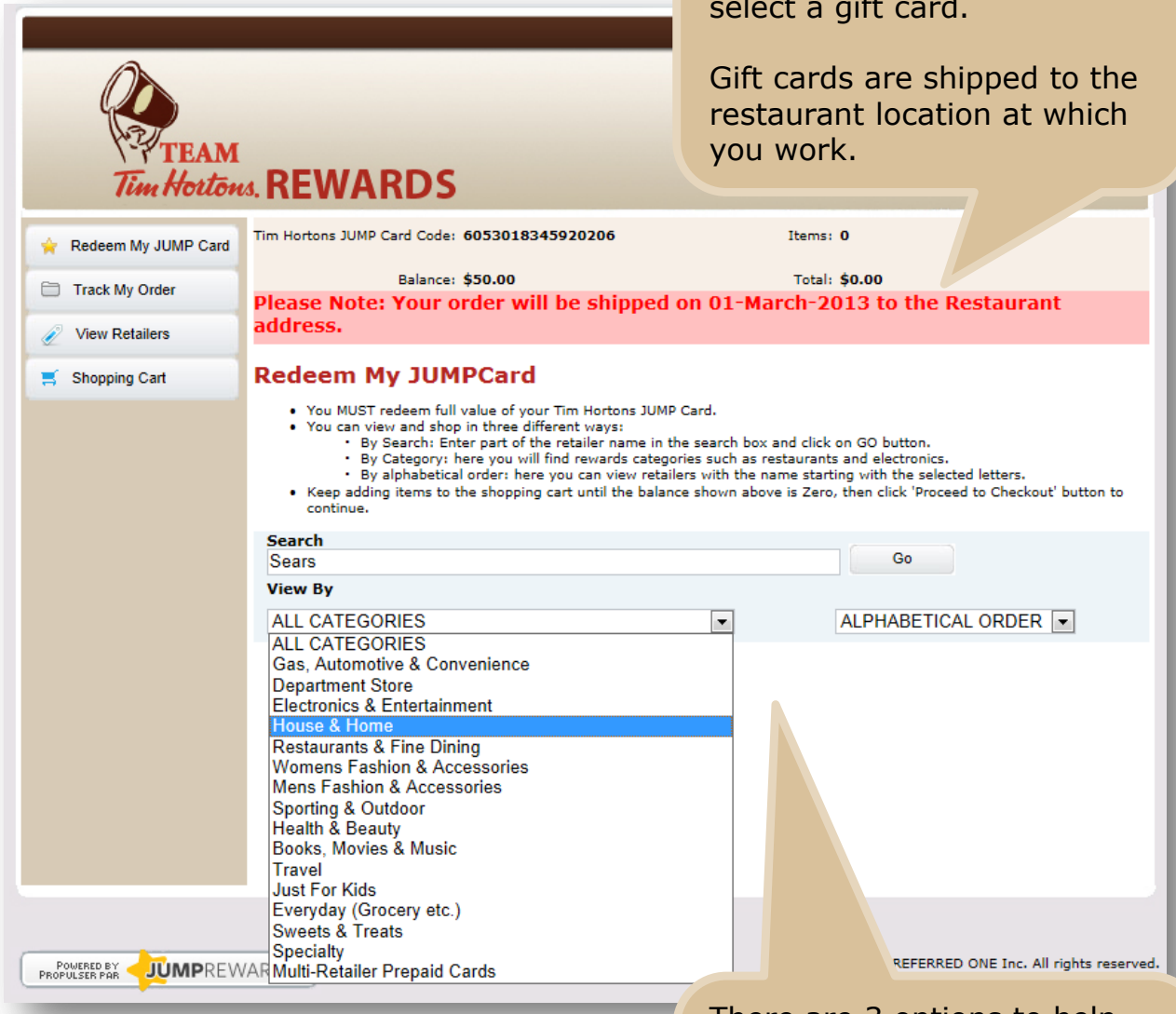
Enter your Jump Card Code, which can be found on the back of your Jump Card and click **"Add"**.

If you have multiple Jump Cards, continue to enter each Jump Card and click **"Add"** after each code is entered.

The balance will reflect the amount of money you have to spend on gift cards.

Once you've finished entering in all of your JUMP Card Codes click **"Start Shopping Now"**

Redeeming a JUMP Card


TEAM Tim Hortons REWARDS
Redeem My JUMP Card
Track My Order
View Retailers
Shopping Cart
Tim Hortons JUMP Card Code: 6053018345920206
Items: 0
Balance: $50.00
Total: $0.00
Please Note: Your order will be shipped on 01-March-2013 to the Restaurant address.
Redeem My JUMPCard
You MUST redeem full value of your Tim Hortons JUMP Card.
You can view and shop in three different ways:
By Search: Enter part of the retailer name in the search box and click on GO button.
By Category: here you will find rewards categories such as restaurants and electronics.
By alphabetical order: here you can view retailers with the name starting with the selected letters.
Keep adding items to the shopping cart until the balance shown above is Zero, then click 'Proceed to Checkout' button to continue.
Search
Sears
Go
View By
ALL CATEGORIES
ALPHABETICAL ORDER
ALL CATEGORIES
Gas, Automotive & Convenience
Department Store
Electronics & Entertainment
House & Home
Restaurants & Fine Dining
Womens Fashion & Accessories
Mens Fashion & Accessories
Sporting & Outdoor
Health & Beauty
Books, Movies & Music
Travel
Just For Kids
Everyday (Grocery etc.)
Sweets & Treats
Specialty
Multi-Retailer Prepaid Cards
REFERRED ONE Inc. All rights reserved.

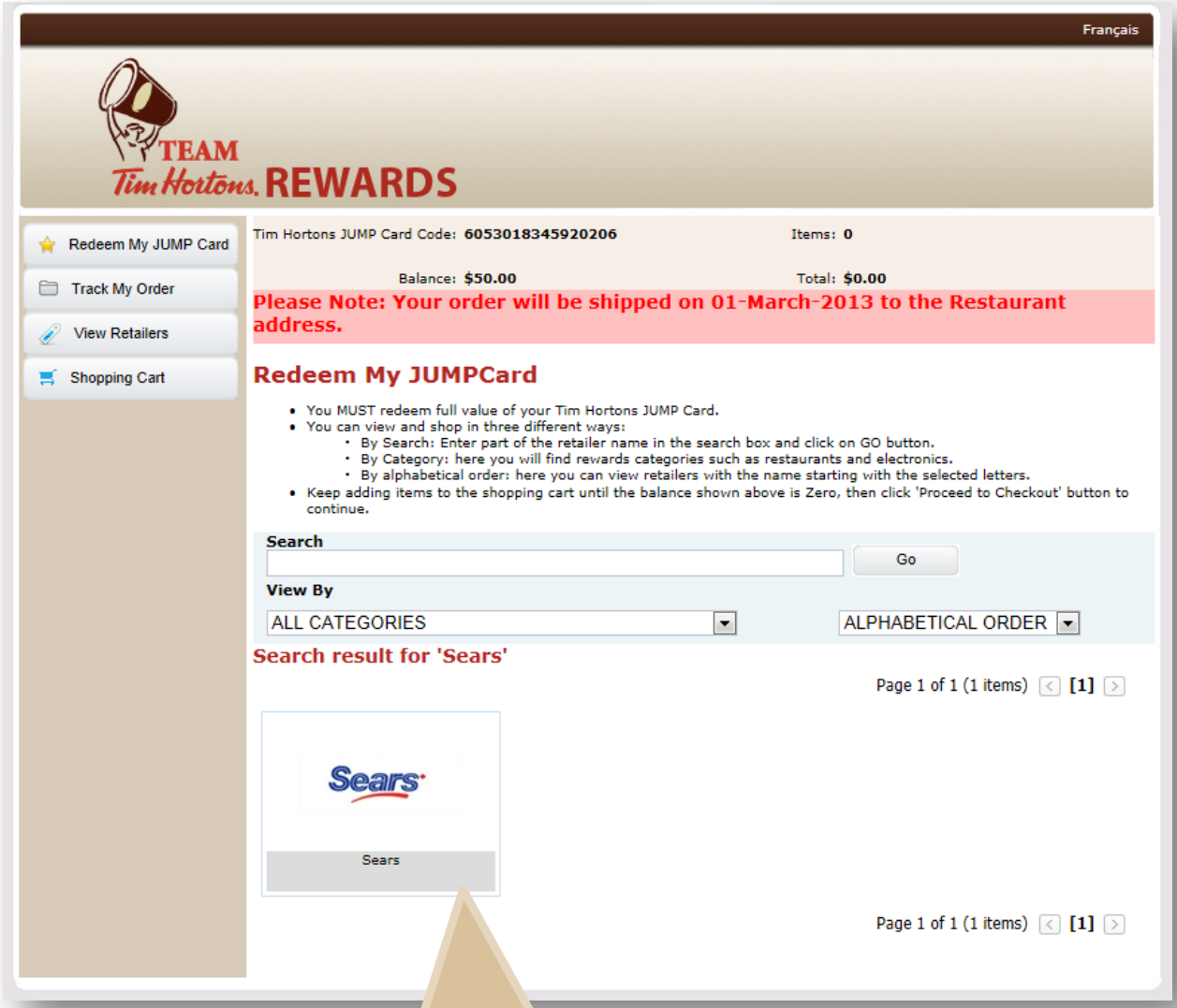
Note the shipping date will be indicated here before you select a gift card.

Gift cards are shipped to the restaurant location at which you work.

There are 3 options to help you select the perfect gift card:

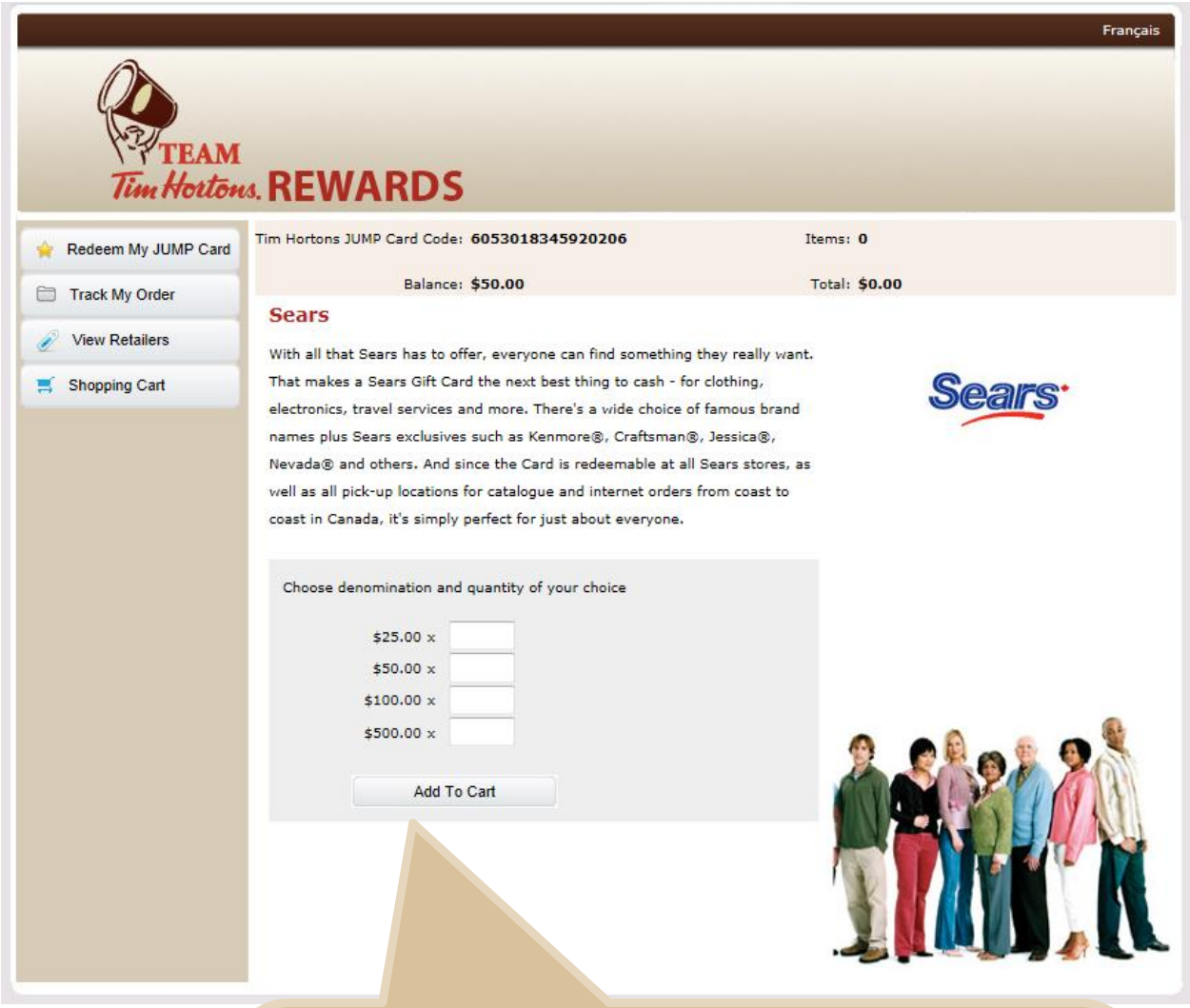
1. Search by name
2. Search by category
3. View all gift cards in alphabetical order

Redeeming a JUMP Card


Français
TEAM Tim Hortons REWARDS
Redeem My JUMP Card
Track My Order
View Retailers
Shopping Cart
Tim Hortons JUMP Card Code: 6053018345920206
Items: 0
Balance: $50.00
Total: $0.00
Please Note: Your order will be shipped on 01-March-2013 to the Restaurant address.
Redeem My JUMPCard
You MUST redeem full value of your Tim Hortons JUMP Card.
You can view and shop in three different ways:
By Search: Enter part of the retailer name in the search box and click on GO button.
By Category: here you will find rewards categories such as restaurants and electronics.
By alphabetical order: here you can view retailers with the name starting with the selected letters.
Keep adding items to the shopping cart until the balance shown above is Zero, then click 'Proceed to Checkout' button to continue.
Search
Go
View By
ALL CATEGORIES
ALPHABETICAL ORDER
Search result for 'Sears'
Page 1 of 1 (1 items) [1]
Sears
Sears
Page 1 of 1 (1 items) [1]

After you've clicked on **"Go"** or selected from the drop down menu, your search results will appear below.

Redeeming a JUMP Card


Français
TEAM
Tim Hortons REWARDS
Redeem My JUMP Card
Track My Order
View Retailers
Shopping Cart
Tim Hortons JUMP Card Code: 6053018345920206
Items: 0
Balance: $50.00
Total: $0.00
Sears
With all that Sears has to offer, everyone can find something they really want. That makes a Sears Gift Card the next best thing to cash - for clothing, electronics, travel services and more. There's a wide choice of famous brand names plus Sears exclusives such as Kenmore®, Craftsman®, Jessica®, Nevada® and others. And since the Card is redeemable at all Sears stores, as well as all pick-up locations for catalogue and internet orders from coast to coast in Canada, it's simply perfect for just about everyone.
Sears
Choose denomination and quantity of your choice
$25.00 x
$50.00 x
$100.00 x
$500.00 x
Add To Cart

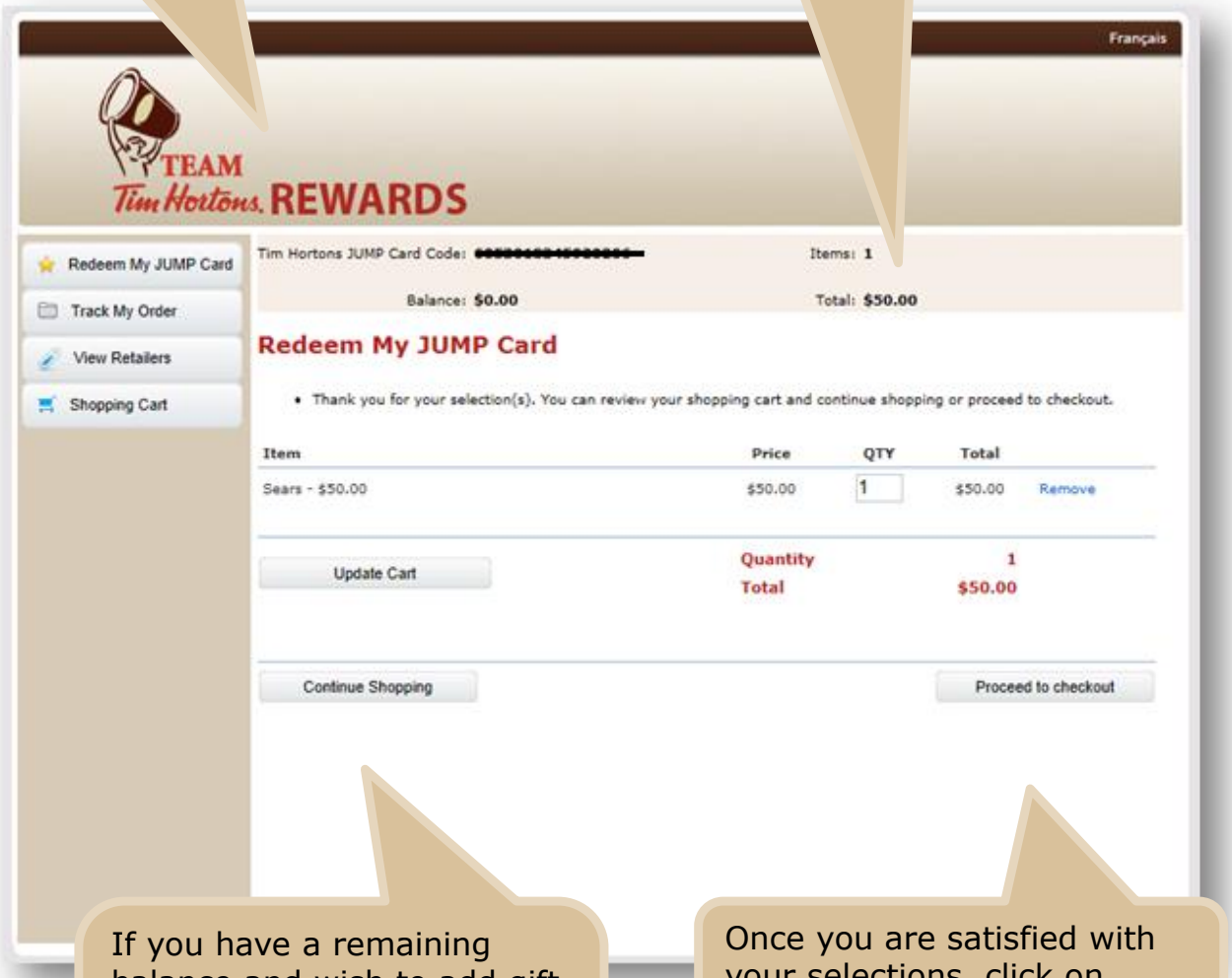
After selecting the retailer of choice, enter in the desired number of cards beside the desired denomination. Once you've selected the number of cards you wish to redeem for, click on **"Add to Cart".**

Note: You must have a sufficient balance to cover your gift card selection. **(i.e. A balance of $50 can purchase $25 x 2 cards or $50 x 1 card)**

Confirming your Order

Here you will review your shopping cart and make any changes you wish before proceeding to the checkout.

The total shown here will reflect the value of the total gift cards in your shopping cart.



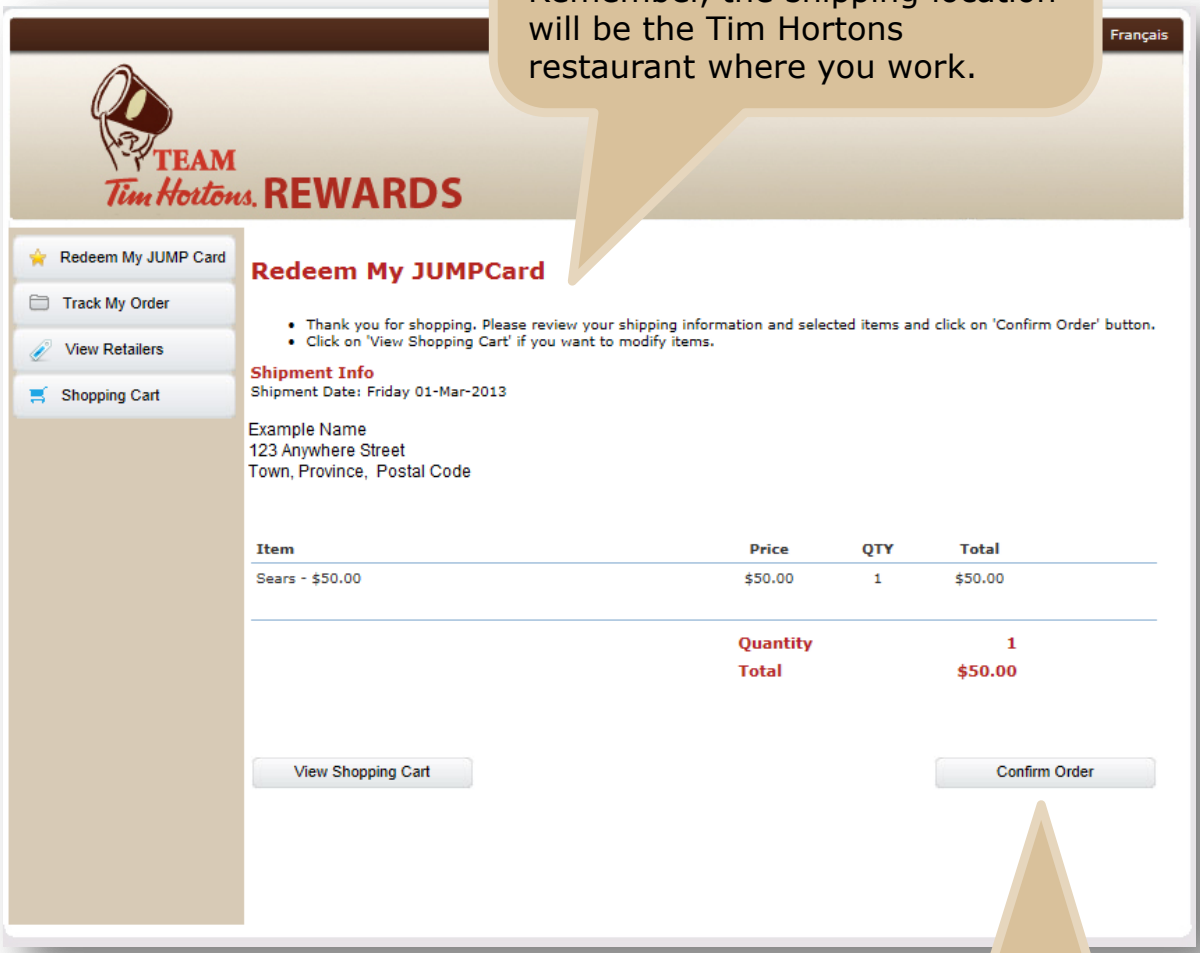
If you have a remaining balance and wish to add gift cards from additional retailers to your shopping cart, click on **"Continue Shopping."**

Once you are satisfied with your selections, click on **"Proceed to Checkout."**

Confirming your Order

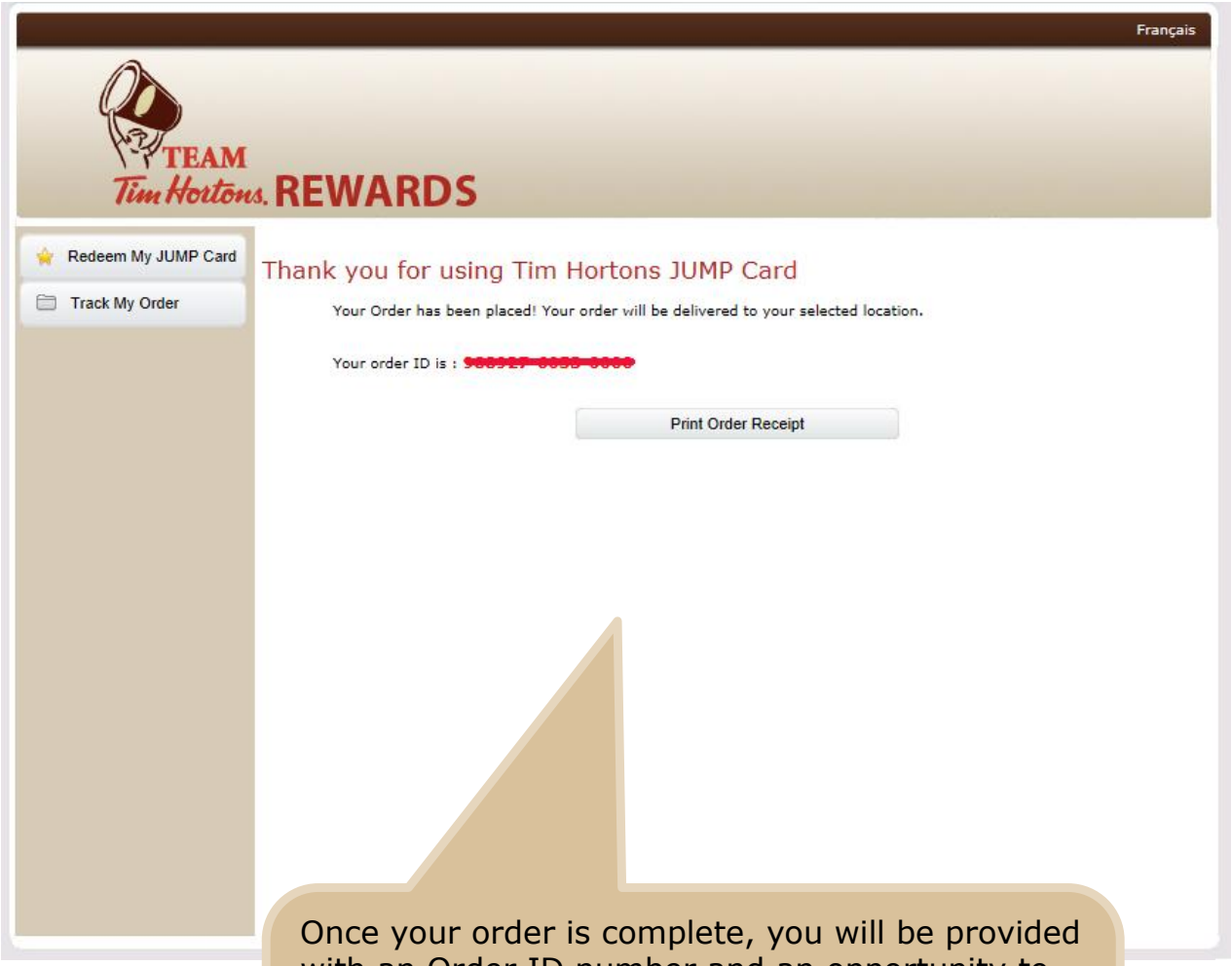
In this step you'll be provided with information concerning the shipping of your order.

Remember, the shipping location will be the Tim Hortons restaurant where you work.



Click on **"Confirm Order."**

Viewing your Receipt


Français
TEAM
Tim Hortons REWARDS
Redeem My JUMP Card
Track My Order
Thank you for using Tim Hortons JUMP Card
Your Order has been placed! Your order will be delivered to your selected location.
Your order ID is :
Print Order Receipt

Once your order is complete, you will be provided with an Order ID number and an opportunity to print your Order Receipt.

Note: If you provided an email address along with your name and restaurant number, you will receive an email copy of the Order Receipt.